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Gates & Cooper LLP

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TO: Commissioner for Patents
Attn: Examiner Yolanda L. Wilson
Patent Examining Corps
Facsimile Center
Alexandria, VA 22313-1450

FROM: George H. Gates
OUR REF.: G&C 30566.316-US-01
TELEPHONE: (310) 642-4146

Total pages, including cover letter: 13

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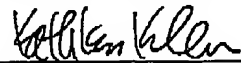
| | |
|--------------------------------|--|
| Title of Document Transmitted: | TRANSMITTAL DOCUMENTS (2) AND AMENDMENT UNDER 37 C.F.R. §1.111 |
| Applicant: | Ashok K. Gadangi et al. |
| Serial No.: | 10/799,091 |
| Filed: | March 12, 2004 |
| Group Art Unit: | 2113 |
| Title: | MEASURING MEAN TIME BETWEEN SOFTWARE FAILURES USING CUSTOMER ERROR REPORTING |
| Our Ref. No.: | G&C 30566.316-US-01 |

Please charge all fees to Deposit Account No. 50-0494 of Gates & Cooper LLP.

By: 

Name: George H. Gates
Reg. No.: 33,500

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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CERTIFICATE OF MAILING OR TRANSMISSION UNDER 37 CFR 1.8

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By: [Signature]
 Name: George H. Gates

Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

Dear Sir:

We are transmitting herewith the attached:

- ☒ Transmittal sheet, in duplicate, containing a Certificate of Mailing or Transmission under 37 CFR 1.8.
☒ Amendment Under 37 C.F.R. §1.111.

CLAIMS PRESENT

| Claims Remaining: | Highest Number Previously Paid For: | Number Extra | Rate | Fee |
|------------------------------|-------------------------------------|--------------|------------|----------|
| Total Claims | | | | |
| 33 | 42 | 0 | x \$50.00 | = \$0.00 |
| Independent Claims | | | | |
| 3 | 3 | 0 | x \$200.00 | = \$0.00 |
| MULTIPLE DEPENDENT CLAIM FEE | | | | \$0.00 |
| TOTAL FILING FEE | | | | \$0.00 |

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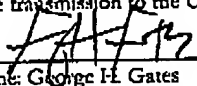
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MAIL STOP AMENDMENT
Commissioner for Patents
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Dear Sir:

In response to the Office Action dated December 27, 2006, please amend the above-identified application as follows.